

DIY Forms Portal

For Local Government

The Symphony3 DIY forms portal provides a flexible and secure solution for creating and managing online forms for your council.

- **Flexible form creation**
 - Build your own
 - Start with 35 pre-built ready to go forms
 - Access to council community library of over 300 forms
 - Up and running within 48 hours
- **Fully customisable content**
- **Access to training and support and the ability to join a community of peers.**

“Online forms can change the cost of delivery and service from \$6 to 60 cents”

Your Digital Transformation Partner

Connecting with your community

- 24/7 access.
- Easy to use.
- Improved customer satisfaction.

Cost savings & improved efficiency

- One low cost per month for unlimited forms and transactions.
- Integrate to existing systems with our SmartGlue.
- Ready to go “forms library” or build your own.
- Start with 35 ready-to-go forms.
- Access to community forms library of over 300 forms.

Meeting your technology needs

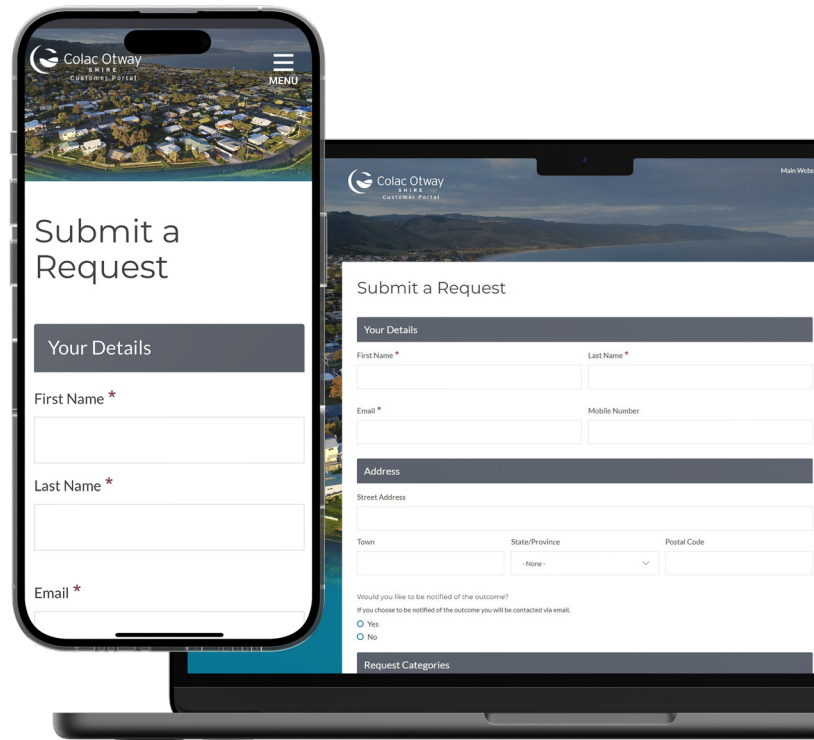
- Government-level security for your data.
- Microsoft compatible.
- SaaS solution with minimal support.

You'll be in good company

Established in 2011, Symphony3 has purpose built digital solutions and a platform for our customers that is cloud-based, secure and scalable.

Our purpose is to help our clients deliver simple connected customer experiences.

We have worked with hundreds of councils over many years. Here is a small sample of clients running our platform.



Key features

- Our solution is built with advanced SaaS architecture, ensuring government-level security and the safekeeping of customer data.
- Enterprise-standard form functionality that enables users to build powerful online forms with conditional logic and data validation making them easy to use for residents.
- Give your residents and ratepayers 24/7/365 access to services and support on any device.
- Ongoing access to our libraries including forms that other councils have created.
- Branded for your organisation ensuring the DIY Forms Portal integrates seamlessly with your website.
- Technology allows users to pinpoint locations on a map.
- Process payments online.

Scale up with Symphony3 Products

- Integrate forms with our SmartGlue product to major council systems including TechnologyOne, Civica Authority, Infor Pathway, MS Dynamics, Salesforce, TRIM (HP Content Manager), Xero, MYOB, Reckon Accounts, OpenOffice, Merit, and IFS.
- Use our SmartGlue integration tools or plug-in to the Azure integration toolset for powerful workflows and automation.