

DIY Website

For Local Government

The Symphony3 DIY Website provides an easy to use, flexible, secure and scalable digital solution to connect council to their residents.

It allows you to:

- Add your own content.
- Up and running with pre-configured template within 48 hours.
- Access to training and support and the ability to join a community of peers.
- Additional products available to automate and integrate.

“We couldn’t be happier with our newly designed website. Our residents now enjoy a superb digital journey, effortlessly locating and utilising information and services.

Our staff were able to easily create a simple, user-friendly site with flexibility in relation to all the content we needed, while our IT department can rest easy knowing that the platform is both secure and reliable.

Without hesitation, I endorse Symphony3’s solution to any council seeking to enhance digital experiences without breaking the bank.”

- Dr. Tim Harrison, CEO Ararat Rural City Council



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simple connected customer experiences

Your Digital Transformation Partner

Connecting with your community

- 24/7 access.
- Easy to use.
- Improved customer satisfaction.

Cost savings & improved efficiency

- One low cost per month for ongoing support & maintenance.
- Options to integrate to existing systems with our SmartGlue.
- Add Ready to go “forms library” or build your own.

Meeting your technology needs

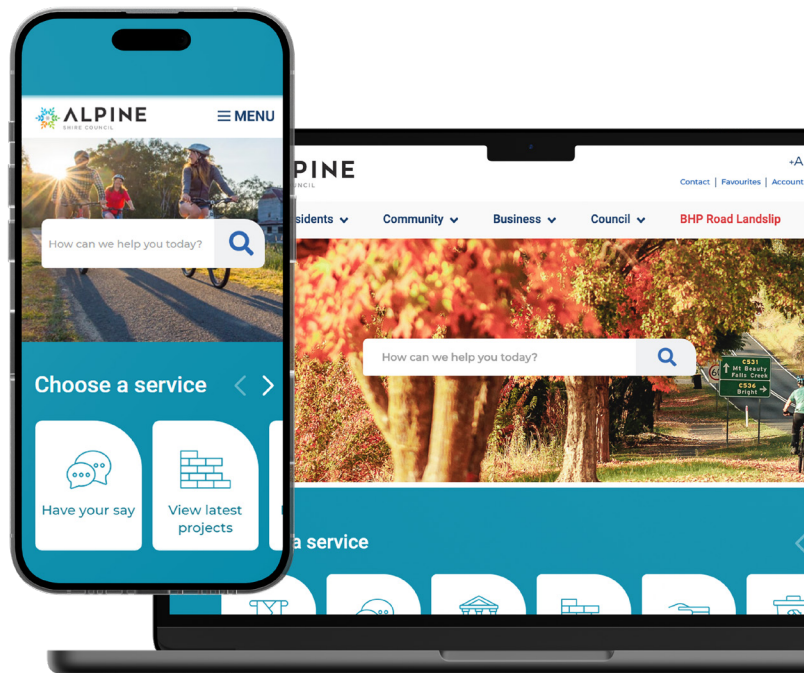
- Government-level security for your data.
- Microsoft compatible.
- SaaS solution with minimal support.

You'll be in good company

Established in 2011, Symphony3 has purpose built digital solutions and a platform for our customers that is cloud-based, secure and scalable.

Our purpose is to help our clients deliver simple connected customer experiences.

We have worked with hundreds of councils over many years. Here is a small sample of clients running our platform.



Key features

- Our solution is built with advanced SaaS architecture, ensuring government-level security and the safekeeping of customer data.
- Launch within 48 Hours. Staff require minimal training and support to use our DIY website builder, with no code required.
- Branded for your organisation requirements.
- Technology allows users to pinpoint locations on a map.
- Process payments online
- Access to our training videos, webinars, and user groups to network with employees from other councils
- High powered search allows your citizens to find the information they need on your website, when they need it.

Scale up with Symphony3 Products

- Integrate forms to major council systems including TechnologyOne, Civica Authority, Infor Pathway, MS Dynamics, Salesforce, TRIM (HP Content Manager), Xero, MYOB, Reckon Accounts, OpenOffice, Merit, and IFS.
- Use our integration tools or plug-in to the Azure integration toolset.
- Powerful workflows and automation can route service requests to the correct person in council.
- Enterprise-standard form functionality that enables users to build powerful online forms with conditional logic and data validation.
- Ongoing access to our libraries including forms that other councils have created.
- Technology allows users to pinpoint locations on a map.

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To get started visit www.symphony3.com or contact Julie Gentle on +61 417 177 140 or email jgentle@symphony3.com